

## **Information of data subjects (customers and their employees) in case of direct collection (Art. 13 DS-GVO)**

### **Responsible:**

WITTMANN Technology Ges.m.b.H., Lichtblaustrasse 10, 1220 Vienna (Austria) and the respective national company. This refers to Wittmann Group subsidiaries but not to commercial agencies acting on their own behalf.

### **Data Protection Officer:**

DataOrga® GmbH, e-mail: [privacy@wittmann-group.com](mailto:privacy@wittmann-group.com)

### **Information on the processing activity:**

#### **purposes of the processing activity:**

Handling of after-sales services (service and maintenance, spare parts procurement, repair and complaints).

#### **Legal basis of the processing activity:**

The processing is necessary for the fulfilment of a contract or a pre-contractual measure pursuant to Art. 6 para. 1 lit. b DS-GVO.

#### **Categories of recipients:**

Internal: sales, service, quality management

Group of companies: Data transmission in the Wittmann Group

#### **Data transfer to a third country:**

There is no planned transfer of personal data to third parties in third countries. Within the Wittmann Group, data is also transferred to third countries for a specific purpose in accordance with Art 49 (1) c).

#### **Additional information requirements:**

##### **Storage period of personal data:**

The personal data will be deleted by us as soon as the purpose of storage ceases to apply and no legal regulation permits or requires further storage.

##### **Rights of the data subject:**

You have the right to information (pursuant to Art. 15 of the GDPR) from the controller about the personal data concerning you, as well as the right to rectification (Art. 16 of the GDPR), erasure (Art. 17 of the GDPR) and restriction of processing (Art. 18 (1) of the GDPR).

Furthermore, you have the right to object to processing (Article 21 of the GDPR) and the right to data portability (Article 20 of the GDPR).

If you would like to exercise your rights, please contact the above-mentioned data protection officer.

##### **Right of appeal:**

You have the right to complain to the competent supervisory authority.

##### **Obligation to provide the personal data:**

The provision of personal data about the data subject is partly required by law or contract.

##### **Consequences of non-provision:**

Service cannot be carried out.

##### **Automated decision making:**

There is no automated decision-making or profiling.